

# On the Volume 7, No 4

November 2017

# in your home?

What do you do if a person comes to your door claiming to represent a legitimate company and requests access to your home? Here are a few safety tips:

- Ask for an ID do not give access to your home unless the person can provide a legitimate ID. NLHC employees are required to show an ID before entering your home.
- If the person does not have an ID, politely decline access saying that you will contact the company he/she is representing to verify the legitimacy and arrange another time.
- If you suspect a fraudulent person is trying to gain access to your home, call the Police, Crime Stoppers and/ or Neighbourhood Watch.
- Please note that while private contractors hired by NLHC may not carry IDs, NLHC will notify you if a contractor is scheduled to carry out work on your home.

Remember, you have every right to deny anyone access if you are unsure that they are there for a legitimate reason.



**NLHC Hosts** Another Successful Tenant Conference

This marks the 30th year that NLHC has hosted a province-wide Tenant Conference. This year's event took place October 14th in St. John's at Columbus Hall on St. Clare Avenue.

Participants exchanged ideas and celebrated the achievements and events held in their neighbourhoods and communities. This year's conference welcomed 87 attendees, of which 58 were tenant representatives of 18 volunteer tenant associations.

NLHC board members and staff and representatives from eight community centres who were in St. John's for meetings, also joined the tenants.

NLHC's CEO Julia Mullaley was on hand for opening remarks and Kate Moffatt, Executive Director, presented certificates recognizing the achievements and good work of the volunteer tenant associations.

The theme of this year's conference was *Back to Basics: Me and My Neighbourhood* and several speakers were on hand to cover topics such as:

- Neighbourhood Watch
- Crime Stoppers
- Eviction Prevention
- Jumpstart
- The Best Medicine, CHANNAL
- Roots of Leadership Activity

Maureen Murphy, Manager of Tenant and Community Relations, was very pleased with the conference. "A number of participants approached me and said they were delighted with the relaxed atmosphere and the information that was shared," said Maureen. "The two big hits included the presentation by Heidi Anderson, CHANNAL, 'The Best Medicine' and the entertainment provided by the Spirit of NL. We are already starting to plan the 2019 Tenant Conference, so stay tuned!"

Pictured above, tenants of W.A.T.C.H. Tenant Association in St. John's show off their project from the Roots Leadership Activity.

### Community Centres in your area

Did you know there are eight Community Centres located in NLHC neighbourhoods throughout the province that are open to all Housing tenants in the surrounding area?

- Buckmaster Circle (St. John's Central) Telephone: 579-0718 Email: bonnie@bmcc.nf.ca
- Rabbittown (St. John's Central) Telephone: 739-8482 Email: lilly@rabbittown.ca
- MacMorran (St. John's East) Telephone: 722-1168 Email: jcrockwell@macmorran.ca

Housing

# NLHC Facts

#### Did you know...

NLHC has nine Social Workers across NL they are there to help with:

- Community Development
- Tenant Associations
- Tenant Issues
- Community Issues
- Eviction Prevention

NLHC provides assistance to victims of violence. Victims of violence are:

- People who have been abused by partners in common-law or marriage relationships.
- People who have been mistreated and/or forced into human trafficking, sex work, or both.

Ask your Social Worker what we can do to help. Contact a Social Worker near you:

Avalon Regional Office: 724-3000

Gander/Grand Falls: 292-1000/651-5363

Corner Brook/ Stephenville: 639-2554

Happy Valley/Goose Bay: 896-1933

Labrador City: 944-7474

We want to hear all about what's happening in your neighborhood. The deadline for submissions for the next *On The Home Front* newsletter is Monday, February 5, 2018. If you submit photos and stories, please include consent forms as well. Send them to drfox@nlhc.nl.ca.

### 5K Family Fun Run/Walk for Literacy



The Community Centre Alliance held it's 7th Annual Youth Achieve 5K Family Run/Walk on October 22, 2017, at Mundy Pond in St. John's. The event was another success; raising funds to provide literacy tutoring to youth ages 12 to 16 who are still in school and require intensive literacy support in order to graduate.

At a presentation following the run/ walk, Ashlee Anthony was presented with the PGI Learner Achievement Award — an award given to an adult learner who has shown exceptional progress in overcoming life challenges

and in so doing achieve education goals. Ashlee is seen here accepting her award from Jim Crockwell, Executive Director, MacMorran Community Centre. Congratulations to Ashley and a sincere thank you to all participants.

## Holiday Fire Safety Tips

- \* Keep Christmas trees away from all heat sources and exits.
- Never leave burning candles unattended and never place them near combustibles.
- \* Unplug Christmas tree lights before going to bed or leaving your home.
- \* Inspect and replace lights and extension cords with exposed or damaged cords.
- Don't overload electrical outlets. Use power strips instead.

(Community Centres continued)

- Virginia Park (St. John's East End) Telephone: 579-4534 Email: ed@vpcc.nl.rogers.com
- Froude Avenue (St. John's West End) Telephone: 579-0763 Email: bob@froud.ca
- Smallwood Crescent (Marystown)
  Telephone: 279-3643 Email: smallwoodcc@nf.aibn.com
- Exploits (Grand Falls-Windsor) Telephone: 489-2141 Email: eccdirector@exploitscc.ca
- Vine Place (Corner Brook)
  - Telephone: 634-0006 Email: directorvineplace@gmail.com

The Community Centres not only have great programing for kids, families, adults and seniors but they offer a variety of services such as:

- Employment counsellors
- Fax machine
- Printer
- Afterschool programs
- Seniors' activities
- Seasonal events
- And many more resources

Don't be shy; stop by! Community Centre staff will welcome you and help you connect with programs and services you could be benefitting from!

#### Reminder of outdoor safety

For your safety, tenants are not permitted to have or use a swimming pool, hot tub, trampoline or fire pit on NLHC premises. Children's wading pools are permitted provided there is adult supervision while in use; and it is emptied immediately after use.