

Public Advisory: Newfoundland and Labrador Housing Corporation Enacting Social Distancing Efforts

In response to the rapidly evolving situation related to the COVID-19 global pandemic, Newfoundland and Labrador Housing Corporation (NLHC) is providing further details related to contact information and service delivery for tenants and other Corporation clients.

NLHC is currently operating at a reduced capacity and there may be delays in service delivery. In an effort to maintain the safety and well-being of staff, clients and the community, walk-in counter services at NLHC's Offices has been temporarily suspended, and we will be operating by appointment only. To schedule an appointment or speak to an NLHC agent, please call your regional office.

Tenant and clients paying rental, loan or mortgage payments are encouraged to utilize other payment options such as payment through online banking, telephone banking, or through existing pre-authorized payments.

To pay online:

1. Ensure you have your 13 digit rental account number or eight digit loan/mortgage account number which can be found on your lease document or most recent correspondence from NLHC. If you do not have your account number, please email: rentalaccountinformation@nlhc.nl.ca
2. Provide your financial institution with the NLHC Bill Payee name from the list below:

BILL PAYEES TO BE SELECTED BY CLIENT WHEN MAKING PAYMENT BY INTERNET BANKING	
RENT PAYMENTS BY CLIENTS	
Number of Digits To Be Entered in "Account Number" Blank: 13 (Do not enter spaces or dashes).	
Financial Institution	Bill Payee
Bank of Montreal	Newfoundland & Labrador Housing Lease
Bank of Nova Scotia	NFLD LABRADOR HOUSING RENTAL
CIBC	NEWFOUNDLAND & LABRADOR HOUSIN
Newfoundland & Labrador Credit Union And Other Credit Unions	NEWFOUNDLAND & LABRADOR HOUSING RENT
Royal Bank	NFD/LAB HOUSING CORP- RENTAL/LEASE
TD	NEWFOUNDLAND & LABRADOR HOUSING
LOAN OR MORTGAGE PAYMENTS BY CLIENTS	
Number Of Digits To Be Entered in "Account Number" Blank: 8 (Do not enter spaces or dashes).	
Financial Institution	Bill Payee
Bank of Montreal	Newfoundland & Labrador Housing Loan
Bank of Nova Scotia	NFLD LABRADOR HOUSING LOAN PMT
CIBC	NEWFOUNDLAND & LABRADOR HOUSIN
Newfoundland & Labrador Credit Union & Other Credit Unions	NEWFOUNDLAND LABRADOR HOUSING - MORTGAGE
Royal Bank	NFD/LAB HOUSING CORP-LOAN
TD	NEWFOUNDLAND & LABRADOR HOUSING

For general inquiries related to NLHC services, please call your local regional office from 8:30 a.m. – 4:30 p.m. Monday to Friday.

Avalon Regional Office	724-3000	Grand-Falls Windsor Office	292-1000
Corner Brook Office	639-5201	Marystown Office	279-5375
Gander Office	256-1300	Stephenville Office	643-6826
Goose Bay Office	896-1920		

The health of employees and members of the general public is paramount and as such, support and patience is appreciated.

The public is reminded that all health related questions should be directed to 811 or www.811healthline.ca.