

## Public Advisory: Newfoundland and Labrador Housing Corporation Temporarily Suspending Counter Services

In an effort to maintain the safety and well-being of staff, clients and the community, effective Tuesday, March 24, 2020, counter services at all Newfoundland and Labrador Housing Corporation (NLHC) Offices will be temporarily suspended and cash payments will not be accepted at this time.

Applications for rental housing and home repair programs of an urgent nature must be submitted via NLHC's online application process at: <https://www.nlhc.nl.ca/housing-programs/>. If you do not have access to email, please call: 1-833-552-2182.

Tenants and clients paying rental, loan or mortgage payments are encouraged to utilize other payment options such as online banking, telephone banking, existing pre-authorized payments, or cheque payments by mail.

To pay online:

1. Ensure you have your 13 digit rental account number or eight digit loan/mortgage account number which can be found on your lease document or most recent correspondence from NLHC. If you do not have your account number, please email: [rentalaccountinformation@nlhc.nl.ca](mailto:rentalaccountinformation@nlhc.nl.ca)
2. Provide your financial institution with the NLHC Bill Payee name from the list below:

BILL PAYEES TO BE SELECTED BY CLIENT WHEN MAKING PAYMENT BY INTERNET BANKING	
<b>RENT PAYMENTS BY CLIENTS</b>	
Number of Digits To Be Entered in "Account Number" Blank: 13 (Do not enter spaces or dashes).	
Financial Institution	Bill Payee
Bank of Montreal	Newfoundland & Labrador Housing Lease
Bank of Nova Scotia	NFLD LABRADOR HOUSING RENTAL
CIBC	NEWFOUNDLAND & LABRADOR HOUSIN
Newfoundland & Labrador Credit Union And Other Credit Unions	NEWFOUNDLAND & LABRADOR HOUSING RENT
Royal Bank	NFD/LAB HOUSING CORP- RENTAL/LEASE
TD	NEWFOUNDLAND & LABRADOR HOUSING
<b>LOAN OR MORTGAGE PAYMENTS BY CLIENTS</b>	
Number Of Digits To Be Entered in "Account Number" Blank: 8 (Do not enter spaces or dashes).	
Financial Institution	Bill Payee
Bank of Montreal	Newfoundland & Labrador Housing Loan
Bank of Nova Scotia	NFLD LABRADOR HOUSING LOAN PMT
CIBC	NEWFOUNDLAND & LABRADOR HOUSIN
Newfoundland & Labrador Credit Union & Other Credit Unions	NEWFOUNDLAND LABRADOR HOUSING - MORTGAGE
Royal Bank	NFD/LAB HOUSING CORP-LOAN
TD	NEWFOUNDLAND & LABRADOR HOUSING

For general inquiries or further information related to NLHC services, please call:  
1-833-552-2182.

The public is reminded that all health related questions should be directed to 811 or  
[www.811healthline.ca](http://www.811healthline.ca).